

Friends of Cardiff Reservoirs Code of Conduct



As a volunteer with Friends of Cardiff Reservoirs (FoCR) your contribution is invaluable. Together we are able to work with Dwr Cymru Welsh Water to manage the ecology of the site and to enable community groups and individuals to benefit from this wonderful amenity.

FoCR relies upon the good will and good conduct of its volunteers, in order to maintain our positive relationships with Dwr Cymru Welsh water, external organisations and members of the public.

To this end, volunteers are expected to abide by the following code of conduct, which applies wherever the volunteering may take place.

Failure to do so may result your being asked to leave a volunteering opportunity or being barred from volunteering with FoCR in the future.

Volunteering and training activities are posted on the designated Team Kinetic volunteer management system. If you have difficulty in accessing this, please let us know and we will offer support.

As a volunteer you are expected to:

- Sign up for volunteering opportunities in advance
- Wear appropriate clothing – as advised in the opportunity description
- Be a role model: courteous and respectful to members of the public, other volunteers and Dwr Cymru Welsh Water staff at all times
- Refrain from bad language, aggressive behaviour and anything that would bring FoCR into disrepute
- Respect personal and sensitive information as confidential
- Refrain from smoking, vaping or drinking alcohol when volunteering
- Respect the advice and authority of Dwr Cymru Welsh Water Rangers and staff, as custodians of the site

- Take responsibility for your own safety and the safeguarding of others; report issues of concern to the session leader
- Notify the opportunity organiser if you are unable to attend a volunteer session
- Contact membership@friendsofcardiffreservoirs with any queries or general concerns

THANK YOU FOR YOUR SUPPORT